



Commenting on the event, Annemieke Groeneveld of RightNow Technologies said:

*"We found this year's Internet Retailing event a very comprehensive and well -presented show. Again, the quality of delegates and visitors met with our expectations and we have secured several new business leads from retailers interested in improving their CRM customer experience."*

Tony Levy of Real TSP said:

*"Being the first time Real TSP has exhibited, we found the quality of enquiries to be high and have a number of follow-ups. I would certainly recommend Internet Retailing as a quality conference/exhibition."*

Said Mark Pigou, Director of Retail Events:

*"Internet Retailing has already established itself as a must-attend conference and exhibition for all businesses involved in retail from pure play, multi-channel and bricks and mortar to suppliers and analysts. This year's figures are testament to that. We look forward to building on the show's achievements to continue our track record in producing highly relevant and successful events for the retail industry."*